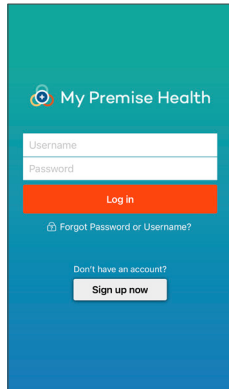


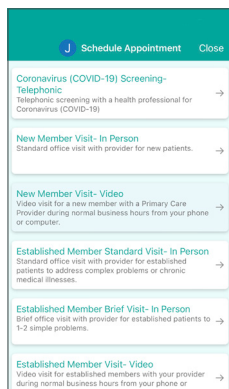
How to schedule an appointment at Galveston Clinics

(409)359-5035

Follow these steps to schedule your appointment using the My Premise Health app or online at mypremisehealth.com.

The image shows the login screen of the My Premise Health app. It has a teal header with the app logo. Below the header, there are input fields for 'Username' and 'Password'. A red 'Log in' button is positioned below the password field. A link for 'Forgot Password or Username?' is located below the login button. At the bottom, there is a 'Sign up now' button for users who do not have an account.

2 In the dashboard, select “Schedule an Appointment.”

The image shows the 'Schedule Appointment' screen in the app. It has a teal header with a 'Close' button. Below the header, there is a list of appointment types with arrows pointing to the right. The options include: 'Coronavirus (COVID-19) Screening- Telephonic', 'New Member Visit- In Person', 'New Member Visit- Video', 'Established Member Standard Visit- In Person', 'Established Member Brief Visit- In Person', and 'Established Member Visit- Video'.

4 Answer all coronavirus questions and any additional questions that correspond to your visit.

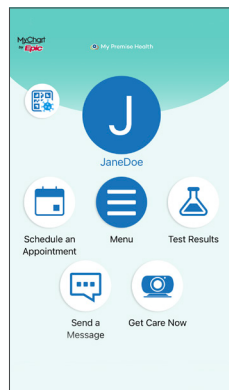


Get started today.

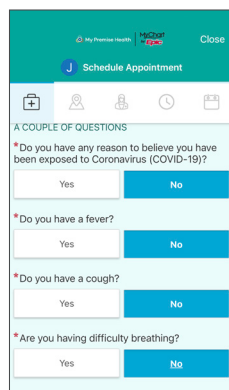
Log in or sign up for your account on the My Premise Health app or mypremisehealth.com.

1 Log in to your My Premise Health account with your username and password. If you don't have an account, you can create one using the “Sign Up Now” option.

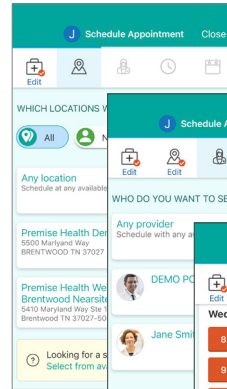
For support, call your wellness center, email mypremisehealthsupport@premisehealth.com or visit mypremisehealth.com and click “Contact Support” for assistance.

The image shows the dashboard of the My Premise Health app. It has a teal header with the app logo. Below the header, there is a large blue circle with a white 'J' representing the user's profile. Below the profile, there are four icons: 'Schedule an Appointment', 'Menu', 'Test Results', and 'Send a Message'. At the bottom, there is a 'Get Care Now' button.

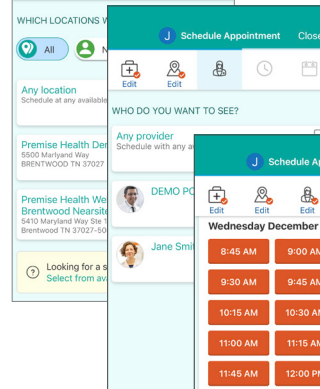
3 Select your desired appointment type from the available options.

The image shows a screen titled 'A COUPLE OF QUESTIONS'. It contains four questions with 'Yes' and 'No' buttons: 'Do you have any reason to believe you have been exposed to Coronavirus (COVID-19)?', 'Do you have a fever?', 'Do you have a cough?', and 'Are you having difficulty breathing?'.

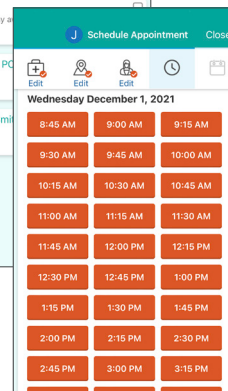
5 Choose your location.

The image shows the 'Schedule Appointment' screen with the 'WHICH LOCATIONS' section expanded. It lists two locations: 'Premise Health Demo' and 'Premise Health Demo Wellness Center'. Each location has a 'Select from available' button.

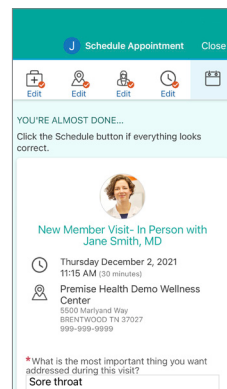
6 Choose a provider.

The image shows the 'Schedule Appointment' screen with the 'WHO DO YOU WANT TO SEE?' section expanded. It lists two providers: 'Any provider' and 'Jane Smith, MD'. Each provider has a 'Select from available' button.

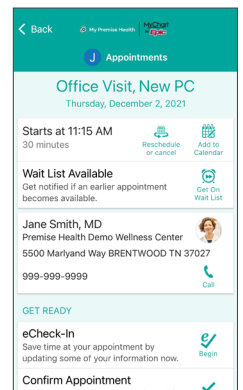
7 Select a preferred date and time for your visit.

The image shows the 'Schedule Appointment' screen with the date and time selection grid. The date is 'Wednesday December 1, 2021'. The grid shows available times from 8:45 AM to 3:15 PM in 15-minute increments.

8 Confirm appointment details. In the specified box, please provide any information you'd like your provider to know, such as questions or symptoms you may have. If this is your first time scheduling through the portal, you may be prompted to verify personal information before confirming appointment details.

The image shows the 'Schedule Appointment' screen with the appointment details. It includes the appointment type 'New Member Visit- In Person with Jane Smith, MD', the date and time 'Thursday December 2, 2021 11:15 AM (30 minutes)', and the location 'Premise Health Demo Wellness Center'. There is a section for 'What is the most important thing you want addressed during this visit?' with the text 'Sore throat'.

9 Your appointment is confirmed. Plan to arrive at your wellness center at your scheduled time. eCheck-In is not required for in-person appointments, but you may complete the process if you would like.

The image shows the appointment confirmation screen. It includes the appointment type 'Office Visit, New PC', the date and time 'Thursday, December 2, 2021 11:15 AM', and the location 'Premise Health Demo Wellness Center'. It also shows the provider 'Jane Smith, MD' and a 'GET READY' section with 'eCheck-In' and 'Confirm Appointment' options.

Premise Health.

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